

## Trees for Ball Grove

Hi Adele

These are free trees. I applied on the basis we do not have to accept them and can cancel the application.

We have lost around one third of the trees in the area by the car park and along the ridge due to ash die back and these will be perfect to replace them and as they are a range of trees with some particularly good for birds and wildlife it will significantly improve biodiversity as they grow.

I think the Friends will plant them, but need to ask!

All we need is the tree guards.

We have until October to continue or cancel, so just because I applied and they have granted us the trees free of charge does not mean we have to actually do anything.

As long as they have the tree guards they won't really need any maintenance other than the general woodland maintenance already required. In fact as they grow they will reduce the light levels and suppress bramble growth.

Please take this to the Parish for their thoughts. I will wait before I take it to the general Friends but have copied in our committee.

Please stress that no commitments have been made whatsoever.

They are worth about £1200 but have to be used in the park or nature reserve.

If the Parish don't want them I will offer them to Phil for the nature reserve.

Please call if you need any further information.

All the best

Mel



# Dear Mel,

Thanks for applying for a community tree pack. We're really pleased to tell you that your application has been successful!

Your trees will arrive in November and we'll be in touch closer to the time to let you know when your trees will be arriving.

In the meantime, we recommend checking out [our planting and tree care tips](#) to help you plan for the big planting day.

Good luck and happy planting!

## Your tree pack order details

**Order Number**            CTP70576

**Order Details**            Medium Wild Harvest (105 saplings)  
                                      Medium Year Round Colour (105 saplings)  
                                      Medium Working Wood (105 saplings)  
                                      Medium Wildlife (105 saplings)

Please see our [FAQs](#) for more important information regarding your order and delivery.

## How and when will my trees be delivered?

We cannot arrange specific times and dates for your delivery, but we will send you the delivery window dates approximately two months before the trees are due to arrive.

Your trees will be delivered by a courier. Shortly before your delivery date, they will email you a link to help you track your parcel. If nobody is in when it arrives, the driver will leave a card so that you can re-arrange delivery.

If you have ordered more than one pack, please be aware that they may be delivered on different days.

## Will I receive plastic guards with my tree pack?

Our packs no longer include plastic tree guards as we've pledged to move towards sustainable forms of tree protection. We have already phased out new plastic tree guards on our land and have now extended our pledge to include our free trees for schools and communities. Don't worry, we will provide guidance on sustainable planting before your delivery.

## Can we amend or cancel our order?

You will be sent a deadline date for any changes approximately two months before delivery. Once this date has passed we are unable to make any changes or accept cancellations.

Please be aware we can't make any bespoke amendments to the packs.

## How should we plant and care for our trees?

Please read our [planting and aftercare advice](#) to help you plan your planting. You will also receive planting instructions and care advice with your tree delivery.

The planting and tree care section of [Tree Tools for Schools](#) is also packed full of useful advice and guidance.